

Bureau Director Managed Care Network Provider & Fee-For-Service Review
Charles Falkner

Charles Falkner currently serves as the Western Region Bureau Director for Managed Care Network Provider & Fee-For-Service Review. In this role, Mr. Falkner is responsible for oversight of Provider Audits performed by OMIG's regional offices in Buffalo, Rochester, and Syracuse. In addition, Mr. Falkner is OMIG's subject matter expert for OASAS audits, as well as providing support in various other audit programs (Health Homes, Consumer Directed Personal Assistance, and Early Intervention), and playing a key role in the OMIG Audit Protocol Process. Charles began his OMIG career in 2008 as a Nursing Home Rate auditor and is a graduate of SUNY Geneseo (BS Accounting).